

VISION STATEMENT

NEW YORK STATE ASSOCIATION OF DIRECTORS OF REAL PROPERTY TAX SERVICES

Building on existing strengths, our Association will be an organization with which members and citizens express pride, commitment and satisfaction.

Through a cooperative effort:

- **we will work with the shared values of trust, integrity, dignity, honesty, fairness, and empowerment.**
- **we will identify, produce and evaluate services which are recognizable for their need, quality, and value.**
- **we will be cooperative and innovative partners with other public and private enterprises, as key ingredients to effecting continuous improvement and responsiveness to change.**

We want all people to feel respected, treated fairly, listened to, and involved. We will consistently strive to improve the quality of life for all people in the State of New York.